



## Contract Summary – OmniStream Infinity-E (EE) Prepaid Unlimited Data SIM - 12 Months

This Contract Summary is provided for microbusinesses and other business customers.

**Supplier:** Beacon Communications Ltd trading as VoIP and SIMs, 49 Jamaica Street, Liverpool L1 0AH | Email: [support@omnicom.uk](mailto:support@omnicom.uk) | Phone: [0161 507 7999](tel:01615077999)

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**Service:** A SIM-only prepaid mobile data service on the EE network.

**SIM type:** Data Only

**Inclusive monthly allowances:** - Data: Unlimited

**Fair usage and traffic management:** - Data: 1 TB UK Data

**Special caps or exclusions:** - excessive or abusive traffic may be restricted

**Device and use:** This is a data-only service for use in compatible data devices. Voice calls, texts, and number porting are not included.

**Setup and activation:** This is a SIM-only product. It does not include a setup helper. Physical SIMs are supplied for self-installation. eSIM is free where offered on the product page. Service starts when the SIM or eSIM is activated.

**Price:** You pay upfront for the selected prepaid term shown on the product page and your order. Physical SIM delivery, replacement SIMs, and any out-of-bundle usage are charged separately where applicable.

**Contract length and ending:** This is a fixed prepaid term of 12 Months. Unless otherwise stated, the service ends automatically at 23:59 on the last day of the selected prepaid term.

**Coverage and service quality:** Coverage, speeds and service quality depend on the network, your location, your device, and local conditions. Speeds, coverage, and availability are not guaranteed.

**Porting:** Prepaid number porting is only available where the product allows it and only on eligible prepaid terms. Where allowed, this is generally limited to prepaid terms of 12 months or more. If porting is ordered, you must provide the required PAC or STAC details.

**Complaints:** Email: [complaints@omnicom.uk](mailto:complaints@omnicom.uk) | Phone: [0161 507 7999](tel:01615077999)

### Key contract pages:

Contract Documents & Pre-Contract Information: <https://www.voipandsims.com/pages/contract-documents>

Terms & Conditions of Sale: <https://www.voipandsims.com/pages/terms-and-conditions-of-sale>

Price Changes & Additional Terms: <https://www.voipandsims.com/pages/price-changes-and-additional-terms>

Termination Policy: <https://www.voipandsims.com/pages/termination-policy>

Refunds & Returns Policy: <https://www.voipandsims.com/pages/refunds-and-returns-policy>

Delivery Information: <https://www.voipandsims.com/pages/delivery-information>



## Pre-Contract Information – OmniStream Infinity-E (EE) Prepaid Unlimited Data SIM - 12 Months

### 1. Supplier details

Beacon Communications Ltd trading as VoIP and SIMs

49 Jamaica Street, Liverpool L1 0AH

Email: [support@omnicom.uk](mailto:support@omnicom.uk)

Phone: [0161 507 7999](tel:01615077999)

### 2. Service description

This is a prepaid SIM-only mobile data service on the EE network.

#### SIM type:

Data Only

#### Inclusive monthly allowances:

- Data: Unlimited

#### Fair usage and traffic management:

- Data: 1 TB UK Data

#### Special caps or exclusions:

- excessive or abusive traffic may be restricted

This is a data-only service for use in compatible data devices.

Voice calls, texts, and number porting are not included.

### 3. Setup and activation

This is a SIM-only product and does not include a setup helper.

Physical SIMs are supplied for self-installation.

eSIM is free where offered on the product page.

Service starts when the SIM or eSIM is activated.

### 4. Prices and payment

You pay upfront for the selected prepaid term shown on the product page and confirmed at checkout.

Physical SIM delivery, replacement SIMs, and any out-of-bundle usage are charged separately where applicable.



**Delivery information:**

<https://www.voipandsims.com/pages/delivery-information>

**Price changes and additional terms:**

<https://www.voipandsims.com/pages/price-changes-and-additional-terms>

**5. Contract term and ending**

This is a fixed prepaid term of 12 Months.

Unless otherwise stated, the service ends automatically at 23:59 on the last day of that prepaid term.

**Termination terms:**

<https://www.voipandsims.com/pages/termination-policy>

**6. Coverage, speed, and service limits**

Coverage, speeds, and service quality depend on the network, your location, your device, and local conditions.

Speeds, coverage, and availability are not guaranteed.

**7. Number porting**

This is a data-only service.

Number porting is not available.

**8. Complaints**

Email: [complaints@omnicom.uk](mailto:complaints@omnicom.uk)

Phone: [0161 507 7999](tel:01615077999)

**9. Key linked documents**

**Contract Documents & Pre-Contract Information:**

<https://www.voipandsims.com/pages/contract-documents>

**Terms & Conditions of Sale:**

<https://www.voipandsims.com/pages/terms-and-conditions-of-sale>

**Price Changes & Additional Terms:**

<https://www.voipandsims.com/pages/price-changes-and-additional-terms>

**Termination Policy:**

<https://www.voipandsims.com/pages/termination-policy>



**Refunds & Returns Policy:**

<https://www.voipandsims.com/pages/refunds-and-returns-policy>

**Delivery Information:**

<https://www.voipandsims.com/pages/delivery-information>



## OmniStream Infinity-E (EE) Prepaid Unlimited Data SIM - 12 Months Terms and Conditions

### 1. About this contract

These Terms and Conditions apply to OmniStream Infinity-E (EE) Prepaid Unlimited Data SIM.

Your contract is made up of:

- (a) the product page and checkout details,
- (b) the Contract Summary,
- (c) the Pre-Contract Information,
- (d) these Terms and Conditions, and
- (e) the linked policy pages referred to in this contract.

### 2. The service

We supply a prepaid SIM-only mobile data service for business use on the EE network.

#### SIM type:

Data Only

#### Inclusive allowances:

- Data: Unlimited

#### Fair usage and traffic management:

- Data: 1 TB UK Data

### 3. Setup and activation

This is a SIM-only product and does not include a setup helper.

Physical SIMs are supplied for self-installation.

eSIM is free where offered on the product page.

Service starts when the SIM or eSIM is activated.

### 4. Charges and payment

You must pay the upfront prepaid charge for the selected term shown on your order.

You must also pay any charges for physical SIM delivery, replacement SIMs, add-ons, or out-of-bundle usage where applicable.



## 5. Contract term and cancellation

This is a fixed prepaid term of 12 Months.

Unless otherwise stated, the service will end automatically at 23:59 on the last day of that prepaid term.

## 6. Coverage and service quality

Coverage, speeds, and service quality depend on the network, your location, your device, and local conditions.

Speeds, coverage, and availability are not guaranteed.

## 7. Porting

This is a data-only service.

Number porting is not available.

## 8. Refunds

Refunds and cancellations are subject to the Refunds & Returns Policy.

Activated SIMs and issued eSIMs are not refundable once started or completed, except where we are at fault, the law requires otherwise, or we expressly agree otherwise.

## 9. Price changes and additional terms

Price changes and additional service terms are set out on the Price Changes & Additional Terms page.

That page forms part of this contract.

## 10. Business use

This service is sold for business use.

Any consumer cancellation rights only apply where the law requires them to apply.

## 11. Liability

Nothing in this contract limits liability where the law does not allow that.

Subject to that, we are not liable for indirect loss, loss of profit, loss of data, or loss caused by broadband failure, internet failure, power failure, equipment failure, or services outside our reasonable control.

## 12. Changes

We may update these Terms and linked policy pages where we are allowed to do so.

Where required, we will give notice by website notice, email, or another suitable method.

## 13. Support and complaints

**Support:**

[support@omnicom.uk](mailto:support@omnicom.uk)



[0161 507 7999](tel:01615077999)

**Complaints:**

[complaints@omnicom.uk](mailto:complaints@omnicom.uk)

[0161 507 7999](tel:01615077999)

#### **14. Linked pages forming part of the contract**

**Contract Documents & Pre-Contract Information:**

<https://www.voipandsims.com/pages/contract-documents>

**Terms & Conditions of Sale:**

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