



## Contract Summary – OmniCall Infinity-E (EE) Prepaid Voice, Text & Unlimited Data SIM - 12 Months

This Contract Summary is provided for microbusinesses and other business customers.

**Supplier:** Beacon Communications Ltd trading as VoIP and SIMs, 49 Jamaica Street, Liverpool L1 0AH | Email: [support@omnicom.uk](mailto:support@omnicom.uk) | Phone: [0161 507 7999](tel:01615077999)

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**Service:** A SIM-only prepaid mobile service on the EE network.

**SIM type:** Voice, Text & Data

**Inclusive monthly allowances:** - Data: Unlimited; Voice & Texts: Unlimited UK Minutes & Texts

**Fair usage and traffic management:** - Data: 600 GB UK Data; Voice & Texts: Unlimited UK Minutes & Texts

**Special caps or exclusions:** - excessive or abusive traffic may be restricted

**Setup and activation:** This is a SIM-only product. It does not include a setup helper. Physical SIMs are supplied for self-installation. eSIM is free where offered on the product page. Service starts when the SIM or eSIM is activated.

**Price:** You pay upfront for the selected prepaid term shown on the product page and your order. Physical SIM delivery, replacement SIMs and any out-of-bundle usage are charged separately where applicable.

**Contract length and ending:** This is a fixed prepaid term of 12 Months. Unless otherwise stated, the service ends automatically at 23:59 on the last day of the selected prepaid term.

**Coverage and service quality:** Coverage, speeds and service quality depend on the network, your location, your device and local conditions. Speeds, coverage and availability are not guaranteed.

**Porting:** Prepaid number porting is only available where the product allows it and only on eligible prepaid terms. Where allowed, this is generally limited to prepaid terms of 12 months or more. If porting is ordered, you must provide the required PAC or STAC details.

**Complaints:** Email: [complaints@omnicom.uk](mailto:complaints@omnicom.uk) | Phone: [0161 507 7999](tel:01615077999)

### Key contract pages:

Contract Documents & Pre-Contract Information: <https://www.voipandsims.com/pages/contract-documents>

Terms & Conditions of Sale: <https://www.voipandsims.com/pages/terms-and-conditions-of-sale>

Price Changes & Additional Terms: <https://www.voipandsims.com/pages/price-changes-and-additional-terms>

Termination Policy: <https://www.voipandsims.com/pages/termination-policy>

Refunds & Returns Policy: <https://www.voipandsims.com/pages/refunds-and-returns-policy>

Delivery Information: <https://www.voipandsims.com/pages/delivery-information>

Number Porting: <https://www.voipandsims.com/collections/number-porting>



## Pre-Contract Information – OmniCall Infinity-E (EE) Prepaid Voice, Text & Unlimited Data SIM - 12 Months

### 1. Supplier details

Beacon Communications Ltd trading as VoIP and SIMs

49 Jamaica Street, Liverpool L1 0AH

Email: [support@omnicom.uk](mailto:support@omnicom.uk)

Phone: [0161 507 7999](tel:01615077999)

### 2. Service description

This is a prepaid SIM-only mobile service on the EE network.

#### SIM type:

Voice, Text & Data

#### Inclusive monthly allowances:

- Data: Unlimited
- Voice & Texts: Unlimited UK Minutes & Texts

#### Fair usage and traffic management:

- Data: 600 GB UK Data
- Voice & Texts: Unlimited UK Minutes & Texts

#### Special caps or exclusions:

- excessive or abusive traffic may be restricted

This service is for use in compatible mobile devices.

Some chargeable usage types, including international, premium-rate, roaming or other extra services, may be blocked by default unless separately enabled where available.

### 3. Setup and activation

This is a SIM-only product and does not include a setup helper.

Physical SIMs are supplied for self-installation.

eSIM is free where offered on the product page.

Service starts when the SIM or eSIM is activated.



#### 4. Prices and payment

You pay upfront for the selected prepaid term shown on the product page and confirmed at checkout.

Physical SIM delivery, replacement SIMs and any out-of-bundle usage are charged separately where applicable.

##### Delivery information:

<https://www.voipandsims.com/pages/delivery-information>

##### Price changes and additional terms:

<https://www.voipandsims.com/pages/price-changes-and-additional-terms>

#### 5. Contract term and ending

This is a fixed prepaid term of 12 Months.

Unless otherwise stated, the service ends automatically at 23:59 on the last day of that prepaid term.

##### Termination terms:

<https://www.voipandsims.com/pages/termination-policy>

#### 6. Coverage, speed and service limits

Coverage, speeds and service quality depend on the network, your location, your device and local conditions.

Speeds, coverage and availability are not guaranteed.

#### 7. Number porting

Prepaid number porting is only available where the product allows it and only on eligible prepaid terms.

Where allowed, this is generally limited to prepaid terms of 12 months or more.

If you order porting, the relevant PAC or STAC details and the Number Porting page form part of the contract for that service.

#### 8. Complaints

Email: [complaints@omnicom.uk](mailto:complaints@omnicom.uk)

Phone: [0161 507 7999](tel:01615077999)

#### 9. Key linked documents

##### Contract Documents & Pre-Contract Information:

<https://www.voipandsims.com/pages/contract-documents>

##### Terms & Conditions of Sale:

<https://www.voipandsims.com/pages/terms-and-conditions-of-sale>



**Price Changes & Additional Terms:**

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## OmniCall Infinity-E (EE) Prepaid Voice, Text & Unlimited Data SIM - 12 Months Terms and Conditions

### 1. About this contract

These Terms and Conditions apply to OmniCall Infinity-E (EE) Prepaid Voice, Text & Unlimited Data SIM.

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Your contract is made up of:

- (a) the product page and checkout details,
- (b) the Contract Summary,
- (c) the Pre-Contract Information,
- (d) these Terms and Conditions, and
- (e) the linked policy pages referred to in this contract.

### 2. The service

We supply a prepaid SIM-only mobile service for business use on the EE network.

#### SIM type:

Voice, Text & Data

#### Inclusive allowances:

- Data: Unlimited
- Voice & Texts: Unlimited UK Minutes & Texts

#### Fair usage and traffic management:

- Data: 600 GB UK Data
- Voice & Texts: Unlimited UK Minutes & Texts

### 3. Setup and activation

This is a SIM-only product and does not include a setup helper.

Physical SIMs are supplied for self-installation.

eSIM is free where offered on the product page.

Service starts when the SIM or eSIM is activated.

### 4. Charges and payment

You must pay the upfront prepaid charge for the selected term shown on your order.



You must also pay any charges for physical SIM delivery, replacement SIMs, add-ons or out-of-bundle usage where applicable.

### **5. Contract term and cancellation**

This is a fixed prepaid term of 12 Months.

Unless otherwise stated, the service will end automatically at 23:59 on the last day of that prepaid term.

### **6. Coverage and service quality**

Coverage, speeds and service quality depend on the network, your location, your device and local conditions.

Speeds, coverage and availability are not guaranteed.

### **7. Porting**

Prepaid number porting is only included where you order it, where the service type allows it, and where the prepaid term is eligible.

Where allowed, this is generally limited to prepaid terms of 12 months or more.

If you order porting, the relevant PAC or STAC details and the Number Porting page form part of the contract for that service.

### **8. Refunds**

Refunds and cancellations are subject to the Refunds & Returns Policy.

Activated SIMs and issued eSIMs are not refundable once started or completed, except where we are at fault, the law requires otherwise, or we expressly agree otherwise.

### **9. Price changes and additional terms**

Price changes and additional service terms are set out on the Price Changes & Additional Terms page.

That page forms part of this contract.

### **10. Business use**

This service is sold for business use.

Any consumer cancellation rights only apply where the law requires them to apply.

### **11. Liability**

Nothing in this contract limits liability where the law does not allow that.

Subject to that, we are not liable for indirect loss, loss of profit, loss of data, or loss caused by broadband failure, internet failure, power failure, equipment failure or services outside our reasonable control.

### **12. Changes**

We may update these Terms and linked policy pages where we are allowed to do so.



Where required, we will give notice by website notice, email or another suitable method.

### **13. Support and complaints**

#### **Support:**

[support@omnicom.uk](mailto:support@omnicom.uk)

[0161 507 7999](tel:01615077999)

#### **Complaints:**

[complaints@omnicom.uk](mailto:complaints@omnicom.uk)

[0161 507 7999](tel:01615077999)

### **14. Linked pages forming part of the contract**

#### **Contract Documents & Pre-Contract Information:**

<https://www.voipandsims.com/pages/contract-documents>

#### **Terms & Conditions of Sale:**

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