



## Contract Summary – OmniCall Infinity-E (EE) Pay Monthly Voice & Text Only SIM

This Contract Summary is provided for microbusinesses and other business customers.

**Supplier:** Beacon Communications Ltd trading as VoIP and SIMs, 49 Jamaica Street, Liverpool L1 0AH | Email: [support@omnicom.uk](mailto:support@omnicom.uk) | Phone: [0161 507 7999](tel:01615077999)

**Service:** A SIM-only mobile service on the EE network.

**SIM type:** Voice & Text Only

**Inclusive monthly allowances:** - Data: No Data; Voice & Texts: 1,000 UK Minutes & 1000 Texts

**Fair usage and traffic management:** - Data: No Data; Voice & Texts: 1,000 UK Minutes & 1000 Texts

**Special caps or exclusions:** - service stops once used

**Setup and activation:** This is a SIM-only product. It does not include a setup helper. Physical SIMs are supplied for self-installation. eSIM is free where offered on the product page. Service starts when the SIM or eSIM is activated.

**Price:** The monthly subscription charge is shown on the product page and your order. Physical SIM delivery, replacement SIMs and any out-of-bundle usage are charged separately where applicable.

**Contract length and ending:** This is a monthly rolling contract with no minimum term unless your order states otherwise. You may cancel at any time. The service will end at 23:59 on the last day of the following month after we receive your cancellation notice.

**Coverage and service quality:** Coverage, speeds and service quality depend on the network, your location, your device and local conditions. Speeds, coverage and availability are not guaranteed.

**Porting:** Number porting may be available where offered for this type of SIM service. If porting is ordered, you must provide the required PAC or STAC details.

**Complaints:** Email: [complaints@omnicom.uk](mailto:complaints@omnicom.uk) | Phone: [0161 507 7999](tel:01615077999)

### Key contract pages:

Contract Documents & Pre-Contract Information: <https://www.voipandsims.com/pages/contract-documents>

Terms & Conditions of Sale: <https://www.voipandsims.com/pages/terms-and-conditions-of-sale>

Price Changes & Additional Terms: <https://www.voipandsims.com/pages/price-changes-and-additional-terms>

Termination Policy: <https://www.voipandsims.com/pages/termination-policy>

Refunds & Returns Policy: <https://www.voipandsims.com/pages/refunds-and-returns-policy>

Delivery Information: <https://www.voipandsims.com/pages/delivery-information>

Number Porting: <https://www.voipandsims.com/collections/number-porting>



## Pre-Contract Information – OmniCall Infinity-E (EE) Pay Monthly Voice & Text Only SIM

### 1. Supplier details

Beacon Communications Ltd trading as VoIP and SIMs

49 Jamaica Street, Liverpool L1 0AH

Email: [support@omnicom.uk](mailto:support@omnicom.uk)

Phone: [0161 507 7999](tel:01615077999)

### 2. Service description

This is a pay monthly SIM-only mobile service on the EE network.

#### SIM type:

Voice & Text Only

#### Inclusive monthly allowances:

- Data: No Data
- Voice & Texts: 1,000 UK Minutes & 1000 Texts

#### Fair usage and traffic management:

- Data: No Data
- Voice & Texts: 1,000 UK Minutes & 1000 Texts

#### Special caps or exclusions:

- service stops once used

This service is for use in compatible mobile devices.

Some chargeable usage types, including international, premium-rate, roaming or other extra services, may be blocked by default unless separately enabled where available.

### 3. Setup and activation

This is a SIM-only product and does not include a setup helper.

Physical SIMs are supplied for self-installation.

eSIM is free where offered on the product page.

Service starts when the SIM or eSIM is activated.

### 4. Prices and payment



The recurring monthly subscription charge is shown on the product page and confirmed at checkout.

Physical SIM delivery, replacement SIMs and any out-of-bundle usage are charged separately where applicable.

Monthly charges are billed in advance unless stated otherwise.

Usage-based or extra charges are billed in arrears where applicable.

**Delivery information:**

<https://www.voipandsims.com/pages/delivery-information>

**Price changes and additional terms:**

<https://www.voipandsims.com/pages/price-changes-and-additional-terms>

**5. Contract term and ending**

This is a monthly rolling service with no minimum term unless your order states otherwise.

You may cancel at any time.

The service will end at 23:59 on the last day of the following month after we receive your cancellation notice.

**Termination terms:**

<https://www.voipandsims.com/pages/termination-policy>

**6. Coverage, speed and service limits**

Coverage, speeds and service quality depend on the network, your location, your device and local conditions.

Speeds, coverage and availability are not guaranteed.

**7. Number porting**

Number porting may be available where offered for this type of SIM service.

If you order number porting, the relevant porting service, the required PAC or STAC details and the Number Porting page form part of the contract for that service.

**8. Complaints**

Email: [complaints@omnicom.uk](mailto:complaints@omnicom.uk)

Phone: [0161 507 7999](tel:01615077999)

**9. Key linked documents**

**Contract Documents & Pre-Contract Information:**

<https://www.voipandsims.com/pages/contract-documents>

**Terms & Conditions of Sale:**



<https://www.voipandsims.com/pages/terms-and-conditions-of-sale>

**Price Changes & Additional Terms:**

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**Number Porting:**

<https://www.voipandsims.com/collections/number-porting>



## OmniCall Infinity-E (EE) Pay Monthly Voice & Text Only SIM Terms and Conditions

### 1. About this contract

These Terms and Conditions apply to OmniCall Infinity-E (EE) Pay Monthly Voice & Text Only SIM.

Your contract is made up of:

- (a) the product page and checkout details,
- (b) the Contract Summary,
- (c) the Pre-Contract Information,
- (d) these Terms and Conditions, and
- (e) the linked policy pages referred to in this contract.

### 2. The service

We supply a pay monthly SIM-only mobile service for business use on the EE network.

#### SIM type:

Voice & Text Only

#### Inclusive allowances:

- Data: No Data
- Voice & Texts: 1,000 UK Minutes & 1000 Texts

#### Fair usage and traffic management:

- Data: No Data
- Voice & Texts: 1,000 UK Minutes & 1000 Texts

### 3. Setup and activation

This is a SIM-only product and does not include a setup helper.

Physical SIMs are supplied for self-installation.

eSIM is free where offered on the product page.

Service starts when the SIM or eSIM is activated.

### 4. Charges and payment

You must pay the recurring monthly charge shown on your order.

You must also pay any charges for physical SIM delivery, replacement SIMs, add-ons or out-of-bundle usage where applicable.



Recurring charges are billed in advance unless stated otherwise.

Usage-based charges are billed in arrears where applicable.

## 5. Contract term and cancellation

This is a monthly rolling contract with no minimum term unless your order states otherwise.

You may cancel at any time.

The service will end at 23:59 on the last day of the following month after we receive your cancellation notice.

We may suspend or end the service sooner if you do not pay, misuse the service, give us false information, or seriously breach the contract.

## 6. Coverage and service quality

Coverage, speeds and service quality depend on the network, your location, your device and local conditions.

Speeds, coverage and availability are not guaranteed.

## 7. Porting

Number porting is only included where you order it and where the service type allows it.

If you order porting, the relevant PAC or STAC details and the Number Porting page form part of the contract for that service.

## 8. Refunds

Refunds and cancellations are subject to the Refunds & Returns Policy.

Activated SIMs and issued eSIMs are not refundable once started or completed, except where we are at fault, the law requires otherwise, or we expressly agree otherwise.

## 9. Price changes and additional terms

Price changes and additional service terms are set out on the Price Changes & Additional Terms page.

That page forms part of this contract.

## 10. Business use

This service is sold for business use.

Any consumer cancellation rights only apply where the law requires them to apply.

## 11. Liability

Nothing in this contract limits liability where the law does not allow that.

Subject to that, we are not liable for indirect loss, loss of profit, loss of data, or loss caused by broadband failure, internet failure, power failure, equipment failure or services outside our reasonable control.

## 12. Changes



We may update these Terms and linked policy pages where we are allowed to do so.

Where required, we will give notice by website notice, email or another suitable method.

### **13. Support and complaints**

#### **Support:**

[support@omnicom.uk](mailto:support@omnicom.uk)

[0161 507 7999](tel:01615077999)

#### **Complaints:**

[complaints@omnicom.uk](mailto:complaints@omnicom.uk)

[0161 507 7999](tel:01615077999)

### **14. Linked pages forming part of the contract**

#### **Contract Documents & Pre-Contract Information:**

<https://www.voipandsims.com/pages/contract-documents>

#### **Terms & Conditions of Sale:**

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