



## Contract Summary – Additional Geographic Phone Number 12-Month Prepaid Add-On

This Contract Summary is provided for microbusinesses and other business customers.

**Supplier:** Beacon Communications Ltd trading as VoIP and SIMs, 49 Jamaica Street, Liverpool L1 0AH | Email: [support@omnicom.uk](mailto:support@omnicom.uk) | Phone: [0161 507 7999](tel:01615077999)

**Service:** Additional geographic phone number add-on for a compatible phone system.

**Number type:** Geographic Number

**Use case:** - Can be added at initial purchase or later by an existing phone-system customer.

**Base service requirement:** - Requires a compatible active phone system or digital landline service that supports additional numbers.

**Special caps or exclusions:** - Compatible base service required.

**Setup and activation:** This is a number add-on service. It does not include a setup helper. Service starts when the add-on has been configured and activated.

**Price:** You pay upfront for the selected prepaid term shown on the product page and your order. Any separately ordered porting, delivery, add-ons or out-of-bundle usage are charged separately where applicable.

**Contract length and ending:** This is a fixed prepaid add-on term of 12 months. Unless otherwise stated, the service ends automatically at 23:59 on the last day of the selected prepaid term.

**Porting:** Number porting may be available where offered. Existing landline or phone-system number porting rules apply. Pre-Order Validation only applies where relevant to landline or phone-system porting.

**Base contract effect:** This add-on does not automatically reset or replace the base service term unless expressly agreed.

**Emergency calls and service quality:** Service quality depends on your internet connection, local network, device compatibility and power supply. Calls to 999 and 112 should work where the underlying service supports them, but location information may not be automatically available. You should keep another way to contact emergency services.

**Complaints:** Email: [complaints@omnicom.uk](mailto:complaints@omnicom.uk) | Phone: [0161 507 7999](tel:01615077999)

### Key contract pages:

Contract Documents & Pre-Contract Information: <https://www.voipandsims.com/pages/contract-documents>

Terms & Conditions of Sale: <https://www.voipandsims.com/pages/terms-and-conditions-of-sale>

Price Changes & Additional Terms: <https://www.voipandsims.com/pages/price-changes-and-additional-terms>

Termination Policy: <https://www.voipandsims.com/pages/termination-policy>

Refunds & Returns Policy: <https://www.voipandsims.com/pages/refunds-and-returns-policy>

Technical Services & Add-Ons: <https://www.voipandsims.com/pages/technical-services-add-ons>

Number Porting: <https://www.voipandsims.com/collections/number-porting>



## Pre-Contract Information – Additional Geographic Phone Number 12-Month Prepaid Add-On

### 1. Supplier details

Beacon Communications Ltd trading as VoIP and SIMs

49 Jamaica Street, Liverpool L1 0AH

Email: [support@omnicom.uk](mailto:support@omnicom.uk)

Phone: [0161 507 7999](tel:01615077999)

### 2. Service description

This is a prepaid phone-number add-on for business use.

#### Service:

Additional geographic phone number add-on for a compatible phone system.

#### Number type:

Geographic Number

#### Use case: -

Can be added at initial purchase or later by an existing phone-system customer.

#### Base service requirement: -

Requires a compatible active phone system or digital landline service that supports additional numbers.

#### Special caps or exclusions: -

Compatible base service required.

### 3. Setup and activation

This is a number add-on service and does not include a setup helper.

Service starts when the add-on has been configured and activated.

### 4. Prices and payment

You pay upfront for the selected prepaid term shown on the product page and confirmed at checkout.

Any additional charges for delivery, porting, add-ons or out-of-bundle usage are charged separately where applicable.

#### Delivery information:

<https://www.voipandsims.com/pages/delivery-information>



**Price changes and additional terms:**

<https://www.voipandsims.com/pages/price-changes-and-additional-terms>

**5. Contract term and ending**

This is a fixed prepaid add-on term of 12 months.

Unless otherwise stated, the service ends automatically at 23:59 on the last day of that prepaid term.

**Termination terms:**

<https://www.voipandsims.com/pages/termination-policy>

**6. Porting**

Number porting may be available where offered. Existing landline or phone-system number porting rules apply. Pre-Order Validation only applies where relevant to landline or phone-system porting.

**7. Base contract effect**

This add-on does not automatically reset or replace the base service term unless expressly agreed.

**8. Complaints**

Email: [complaints@omnicom.uk](mailto:complaints@omnicom.uk)

Phone: [0161 507 7999](tel:01615077999)

**9. Key linked documents**

**Contract Documents & Pre-Contract Information:**

<https://www.voipandsims.com/pages/contract-documents>

**Terms & Conditions of Sale:**

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**Price Changes & Additional Terms:**

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**Refunds & Returns Policy:**

<https://www.voipandsims.com/pages/refunds-and-returns-policy>

**Technical Services & Add-Ons:**

<https://www.voipandsims.com/pages/technical-services-add-ons>



Number Porting:

<https://www.voipandsims.com/collections/number-porting>



## Additional Geographic Phone Number 12-Month Prepaid Add-On Terms and Conditions

### 1. About this contract

These Terms and Conditions apply to Additional Geographic Phone Number 12-Month Prepaid Add-On.

Your contract is made up of:

- (a) the product page and checkout details,
- (b) the Contract Summary,
- (c) the Pre-Contract Information,
- (d) these Terms and Conditions, and
- (e) the linked policy pages referred to in this contract.

### 2. The service

We supply a prepaid phone-number add-on service for business use.

The service includes the add-on features shown on the product page and your order.

#### Service and platform:

Additional geographic phone number add-on for a compatible phone system.

### 3. Setup and activation

This is a number add-on service and does not include a setup helper.

We may not activate the add-on until the required setup steps have been completed.

### 4. Charges and payment

You must pay the upfront prepaid charge for the selected term shown on your order.

You must also pay any other charges for delivery, porting, add-ons or out-of-bundle usage where applicable.

### 5. Contract term and expiry

This is a fixed prepaid add-on term of 12 months.

Unless otherwise stated, the service will end automatically at 23:59 on the last day of that prepaid term.

### 6. Porting

Number porting may be available where offered. Existing landline or phone-system number porting rules apply. Pre-Order Validation only applies where relevant to landline or phone-system porting.



## 7. Base contract effect

This add-on does not automatically reset or replace the base service term unless expressly agreed.

## 8. Refunds

Refunds and cancellations are subject to the Refunds & Returns Policy.

Activated services, submitted ports and completed add-on work are not refundable once started or completed, except where we are at fault, the law requires otherwise, or we expressly agree otherwise.

## 9. Price changes and additional terms

Price changes and additional service terms are set out on the Price Changes & Additional Terms page.

That page forms part of this contract.

## 10. Business use

This service is sold for business use.

Any consumer cancellation rights only apply where the law requires them to apply.

## 11. Liability

Nothing in this contract limits liability where the law does not allow that.

Subject to that, we are not liable for indirect loss, loss of profit, loss of data, or loss caused by network issues, platform limitations, equipment issues or services outside our reasonable control.

## 12. Changes

We may update these Terms and linked policy pages where we are allowed to do so.

Where required, we will give notice by website notice, email, or another suitable method.

## 13. Support and complaints

**Support:**

[support@omnicom.uk](mailto:support@omnicom.uk)

[0161 507 7999](tel:01615077999)

**Complaints:**

[complaints@omnicom.uk](mailto:complaints@omnicom.uk)

[0161 507 7999](tel:01615077999)

## 14. Linked pages forming part of the contract

**Contract Documents & Pre-Contract Information:**

<https://www.voipandsims.com/pages/contract-documents>



**Terms & Conditions of Sale:**

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