



Contract Summary – Additional Geographic Phone Number Pay Monthly Add-On

This Contract Summary is provided for microbusinesses and other business customers.

Supplier: Beacon Communications Ltd trading as VoIP and SIMs, 49 Jamaica Street, Liverpool L1 0AH | Email: support@omnicom.uk | Phone: [0161 507 7999](tel:01615077999)

Service: Additional geographic phone number add-on for a compatible phone system.

Number type: Geographic Number

Use case: - Can be added at initial purchase or later by an existing phone-system customer.

Base service requirement: - Requires a compatible active phone system or digital landline service that supports additional numbers.

Special caps or exclusions: - Compatible base service required.

Setup and activation: This is a number add-on service. It does not include a setup helper. Service starts when the add-on has been configured and activated.

Price: The recurring monthly charge is shown on the product page and your order. Any separately ordered porting, delivery, add-ons or out-of-bundle usage are charged separately where applicable.

Contract length and ending: No separate minimum term. Service ends at 23:59 on the last day of the following month after notice.

Porting: Number porting may be available where offered. Existing landline or phone-system number porting rules apply. Pre-Order Validation only applies where relevant to landline or phone-system porting.

Base contract effect: This add-on does not automatically reset or replace the base service term unless expressly agreed.

Emergency calls and service quality: Service quality depends on your internet connection, local network, device compatibility and power supply. Calls to 999 and 112 should work where the underlying service supports them, but location information may not be automatically available. You should keep another way to contact emergency services.

Complaints: Email: complaints@omnicom.uk | Phone: [0161 507 7999](tel:01615077999)

Key contract pages:

Contract Documents & Pre-Contract Information: <https://www.voipandsims.com/pages/contract-documents>

Terms & Conditions of Sale: <https://www.voipandsims.com/pages/terms-and-conditions-of-sale>

Price Changes & Additional Terms: <https://www.voipandsims.com/pages/price-changes-and-additional-terms>

Termination Policy: <https://www.voipandsims.com/pages/termination-policy>

Refunds & Returns Policy: <https://www.voipandsims.com/pages/refunds-and-returns-policy>

Technical Services & Add-Ons: <https://www.voipandsims.com/pages/technical-services-add-ons>

Number Porting: <https://www.voipandsims.com/collections/number-porting>



Pre-Contract Information – Additional Geographic Phone Number Pay Monthly Add-On

1. Supplier details

Beacon Communications Ltd trading as VoIP and SIMs

49 Jamaica Street, Liverpool L1 0AH

Email: support@omnicom.uk

Phone: [0161 507 7999](tel:01615077999)

2. Service description

This is a pay monthly phone-number add-on for business use.

Service:

Additional geographic phone number add-on for a compatible phone system.

Number type:

Geographic Number

Use case: -

Can be added at initial purchase or later by an existing phone-system customer.

Base service requirement: -

Requires a compatible active phone system or digital landline service that supports additional numbers.

Special caps or exclusions: -

Compatible base service required.

3. Setup and activation

This is a number add-on service and does not include a setup helper.

Service starts when the add-on has been configured and activated.

4. Prices and payment

The recurring monthly subscription charge is shown on the product page and confirmed at checkout.

Any additional charges for delivery, porting, add-ons or out-of-bundle usage are charged separately where applicable.

Delivery information:

<https://www.voipandsims.com/pages/delivery-information>

Price changes and additional terms:



<https://www.voipandsims.com/pages/price-changes-and-additional-terms>

5. Contract term and ending

No separate minimum term. Service ends at 23:59 on the last day of the following month after notice.

Termination terms:

<https://www.voipandsims.com/pages/termination-policy>

6. Porting

Number porting may be available where offered. Existing landline or phone-system number porting rules apply. Pre-Order Validation only applies where relevant to landline or phone-system porting.

7. Base contract effect

This add-on does not automatically reset or replace the base service term unless expressly agreed.

8. Complaints

Email: complaints@omnicom.uk

Phone: [0161 507 7999](tel:01615077999)

9. Key linked documents

Contract Documents & Pre-Contract Information:

<https://www.voipandsims.com/pages/contract-documents>

Terms & Conditions of Sale:

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Additional Geographic Phone Number Pay Monthly Add-On Terms and Conditions

1. About this contract

These Terms and Conditions apply to Additional Geographic Phone Number Pay Monthly Add-On.

Your contract is made up of:

- (a) the product page and checkout details,
- (b) the Contract Summary,
- (c) the Pre-Contract Information,
- (d) these Terms and Conditions, and
- (e) the linked policy pages referred to in this contract.

2. The service

We supply a pay monthly phone-number add-on service for business use.

The service includes the add-on features shown on the product page and your order.

Service and platform:

Additional geographic phone number add-on for a compatible phone system.

3. Setup and activation

This is a number add-on service and does not include a setup helper.

We may not activate the add-on until the required setup steps have been completed.

4. Charges and payment

You must pay the recurring monthly charge shown on your order.

You must also pay any other charges for delivery, porting, add-ons or out-of-bundle usage where applicable.

5. Contract term and cancellation

No separate minimum term. Service ends at 23:59 on the last day of the following month after notice.

We may suspend or end the service sooner if you do not pay, misuse the service, give us false information, or seriously breach the contract.

6. Porting

Number porting may be available where offered. Existing landline or phone-system number porting rules apply. Pre-Order Validation only applies where relevant to landline or phone-system porting.

7. Base contract effect

This add-on does not automatically reset or replace the base service term unless expressly agreed.



8. Refunds

Refunds and cancellations are subject to the Refunds & Returns Policy.

Activated services, submitted ports and completed add-on work are not refundable once started or completed, except where we are at fault, the law requires otherwise, or we expressly agree otherwise.

9. Price changes and additional terms

Price changes and additional service terms are set out on the Price Changes & Additional Terms page.

That page forms part of this contract.

10. Business use

This service is sold for business use.

Any consumer cancellation rights only apply where the law requires them to apply.

11. Liability

Nothing in this contract limits liability where the law does not allow that.

Subject to that, we are not liable for indirect loss, loss of profit, loss of data, or loss caused by network issues, platform limitations, equipment issues or services outside our reasonable control.

12. Changes

We may update these Terms and linked policy pages where we are allowed to do so.

Where required, we will give notice by website notice, email, or another suitable method.

13. Support and complaints

Support:

support@omnicom.uk

[0161 507 7999](tel:01615077999)

Complaints:

complaints@omnicom.uk

[0161 507 7999](tel:01615077999)

14. Linked pages forming part of the contract

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